

Frequently Asked Questions (FAQ)

What is The Cat Food Pantry?

The Cat Food Pantry provides a helping hand during hard times, which means you can keep your pet as a loving member of your family. We provide pet food and potentially other items (depending on availability) required to sustain your pet's health. **Please understand that this is a supplemental program and not intended to be the sole source of food and supplies for your pets.*

How are you doing this?

We received a generous grant from The Jones Partnership Fund of the First Parish Church in Waltham which allows us to provide this service free of charge to those individuals who need it. We will be distributing food for as long as the grant money is available.

What do I need to bring?

We don't require identification, proof of income, etc. for help. If you need pet food we are here for you.

What is the process once I come to the Cat Food Pantry?

We have you fill out a form with your name, address, contact info, pet's information, and a waiver releasing us from liability. You then will pick up the cat food. We do not give out supplies to children under the age of 18.

How much cat food can I receive?

Our pet food and supplies are distributed on a first-come first-served basis and there is no cost involved to you. Assistance is provided for a maximum of 3 animals per household. We distribute 10-20 cans of food per cat and one bag of dry food. We do not give out supplies to children under the age of 18.

Can I use this food for other animals?

The grant we have is only for pets at this time. We are using the honor system and in order to serve as many families as possible, we ask that you respect this requirement. We do not provide assistance for breeders, feeding feral animals, rescue group foster parents, or those using pets for illegal activities.

Where are you distributing cat food?

Please check our website, www.thecatconnection.org, for information on our distribution sites. Recipients must come to pick up the food since we do not have the resources to deliver.

The application asks about the need for a cat behaviorist. What services does a cat behaviorist provide for me?

The Cat Connection is fortunate to have Dr. Rachel Geller as a member. She provides free consultations about cat behaviors such as not using the litter box, aggression towards people or other pets, inappropriate scratching and other unwanted behaviors. Dr. Geller will work with you to identify why a certain behavior is occurring, and provide proven, easy to follow techniques and solutions to solve the problem. All of her services are completely free of charge.